

MANAGEMENT RULES

(Version 2.3)

in terms of section 10(2)(a) of the Sectional Titles Schemes Management

Act, 2011 (Act No. 8 of 2011)

for the use and enjoyment of the sections and common property of

THE BODY CORPORATE OF THE

BOSMANS CLUB

SECTIONAL TITLE SCHEME

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PART 1 INTRODUCTORY

1. Heading

The management rules contained herein are the rules prescribed in terms of section 10(2)(a) of the Sectional Titles Schemes Management Act, 2011 (Act No. 8 of 2011) as substituted, added to, amended or repealed by the developer.

2. Interpretation

(1) In the interpretation of these rules, unless the context indicates otherwise —

"**adjudicator**" means an adjudicator acting in terms of the Community Schemes Ombud Service Act, 2011 (Act No. 9 of 2011);

"**administrator**" means an administrator appointed in terms of section 16 of the Act;

"**auditor**" means a person accredited to perform an audit in terms of the Auditing Professions Act, 2005 (Act No. 26 of 2005);

"**body corporate**" means the **Body Corporate of the Bosmans Club Sectional Title Scheme**;

"**Community Schemes Ombud Service**" means the service established in terms of the Community Schemes Ombud Service Act, 2011 (Act No. 9 of 2011);

"**Community Schemes Ombud Service Act**" means the **Community Schemes Ombud Service Act, 2011 (Act No. 9 of 2011)**, as amended from time to time, and any regulations made and in force thereunder;

"**conduct rules**" means the conduct rules from time to time applicable to the scheme, as contemplated in section 10(2)(b) of the Act;

"**commercial section**" means a primary section in the scheme designed to be used as a shop or retail section for commercial use;

"**commercial trustee**" means a trustee appointed to represent the interests of the owners of the commercial sections;

"**developer**" means **S1 Vertical Pty Ltd, Registration number 2015/291053/07 and its successors in title**;

"**estimated cost**", for the purposes of rule 22, means the estimated cost to maintain, repair or replace a major capital item;

"**expected life**", for the purposes of rule 22, means the estimated number of years before it is expected that the cost of maintenance, repair or replacement of a major capital item will be incurred;

"**executive managing agent**" means a managing agent appointed to carry out all the functions and powers of the trustees in terms of rule 28;

"**future development right**" means a right to extend the scheme in terms of section 25 of the Sectional Titles Act;

"invitees" means the family members, guests, visitors, employees, workers, contractors, agents, service providers or other invitees of the owner or occupier of a section or exclusive use area;

"major capital item", for the purposes of rule 22, means wiring, lighting and electrical systems, plumbing, drainage and storm-water systems, heating and cooling systems, any lifts, any carpeting and furnishings, roofing, interior and exterior painting and waterproofing, communication and service supply systems, parking facilities, roadways and paved areas, security systems and facilities and any other community and recreational facilities;

"managing agent" means any person who provides scheme management services to a body corporate for reward, whether monetary or otherwise, including any person who is employed to render such services;

"member" means a member of the body corporate;

"occupier" means the tenant or other occupier of a section in the scheme;

"owner" means the registered owner of a unit in the scheme;

"past contribution", for the purposes of rule 22, means the funds in the reserve fund of the body corporate in respect of the estimated cost;

"prescribed complaint form" means the complaint form contained in annexure 4 to the regulations under the Act, as may be amended from time to time, a copy of which is available from the trustees;

"primary section" means a section designed to be used for human occupation as a residence, office, shop, factory or for any other type of use allowed in terms of local municipal by-laws, not being a utility section;

"residential section" means a primary section in the scheme designed to be used for human occupation as a residence;

"residential trustee" means a trustee appointed to represent the interests of the owners of the residential sections;

"registered auditor" means a person as defined in terms of the Auditing Professions Act, 2005 (Act No. 26 of 2005);

"registered bondholder" means the holder of a mortgage bond of whom the body corporate has been notified in terms of section 13(1)(f) of the Act;

"reserve funds" means an amount set aside by the body corporate to meet the unexpected costs that may arise in future, including future cost of maintenance;

"scheme" means the Bosmans Club Sectional Title Scheme;

"Sectional Titles Act" means the Sectional Titles Act, 1986, (Act No. 95 of 1986), as amended;

"service address" means the service address of a member or the body corporate in terms of rule 4;

"the Act" means the Sectional Titles Schemes Management Act, 2011 (Act No. 8 of 2011);
"utility section" means a section which, in terms of local municipality by-laws, is designed to be used as an accessory to a primary section, such as a bathroom, toilet, storeroom, workshop, shed, servant's quarters, parking garage, parking bay or other utility area, not being a primary section;

- (2) In the interpretation of these rules —
- (a) words and expressions to which a meaning has been assigned in the Act or its regulations, bear those meanings;
 - (b) words importing—
 - (i) the singular must be interpreted to include the plural, and the plural to include the singular; and
 - (ii) any one gender must be interpreted to include all other genders; and
 - (c) the headings of rules must not be taken into account;
 - (d) **the contra proferentem rule shall not be applied.**

3. Amendment and binding nature

- (1) **The body corporate may substitute, amend, repeal, or add to the management rules subject to and in accordance with the provisions of section 10(2) of the Act.**
- (2) **A member must take all reasonable steps to ensure compliance with the provisions of the Act, these rules and the conduct rules by any tenant or other occupant of any section or exclusive use area, including by the family members, guests, visitors, employees, workers, contractors, agents, service providers or other invitees of the member, the tenant or other occupant of the section or exclusive use area.**
- (3) **A contravention of any provision of the Act, these rules or the conduct rules by an occupier of a section or an invitee shall be deemed to have been committed by the member or owner of the section concerned. Without prejudice to the foregoing, the trustees shall be entitled to take or cause to be taken such steps against the person who actually committed the contravention as they may in their discretion deem fit, with or without proceedings against the member or owner of the section concerned.**
- (4) **If a member or the occupier of his section or exclusive use area or the invitee of the member or of the occupier of his section or exclusive use area cause damage to the common property, the member concerned shall be liable to the body corporate for the damage caused and for the costs of repairs.**

4. Service addresses

- (1) The body corporate must, from time to time, determine the address that is its *domicilium citandi et executandi* in terms of section 3(1)(o) of the Act; provided that such service address must be—
 - (a) the physical address of a section in the scheme;
 - (b) the physical address of a duly appointed managing agent or administrator; or

- (c) another physical address within the magisterial district in which the scheme is located.
- (2) The trustees may designate a fax, email or other address as an alternate body corporate service address.
- (3) A change of a body corporate service address is effective when written notice of that address is lodged with the Community Schemes Ombud Service in the prescribed form.
- (4) The trustees must, when they give the Community Schemes Ombud Service notice of a change of the body corporate service address in terms of section 3(1)(o) of the Act, simultaneously give such written notice to all members and other occupiers of sections and to all registered bondholders.
- (5) **The service address for any legal process or delivery of any other document to a member is the address of the primary section registered in that member's name; provided that a member is entitled by written notice to the body corporate to change that address for purposes as contemplated in subsections 6(3)(c) and 6(4) of the Act and in these rules and the conduct rules to another physical address in the Republic of South Africa and that the change in the service address of the member is effective when the body corporate receives notice of such a change. The member is further entitled by written notice to the body corporate to provide another physical address, postal address and/or fax number in the Republic of South Africa and/or an e-mail address as an additional service address/es for purposes as contemplated in subsections 6(3)(c) and 6(4) of the Act and in these rules and the conduct rules, and that the additional service address of the member is effective when the body corporate receives notice of such change.**
- (6) The service address for any legal process or delivery of any other document to an occupier of a section, who is not a member, is the physical address of that section.

PART 2 TRUSTEES

5. Trustees

- (1) All the members are trustees from the establishment of the body corporate until the end of the first general meeting.
- (2) **The members of the body corporate must from time to time determine the number of trustees to be elected in terms of these rules. There must be at least two commercial trustees and at least two residential trustees. The commercial trustees must primarily represent the interests of the commercial owners and the residential trustees must primarily represent the interests of the residential owners.**

6. Requirements for office and disqualification

- (1) A trustee need not be a member or the legally recognised representative of a member who is a juristic person.

- (2) A person who is the managing agent or an employee of the managing agent or the body corporate may not be a trustee unless that person is a member.
- (3) A trustee who has any direct or indirect personal interest in any matter to be considered by the trustees must not be present at or play any part in the consideration or decision of the matter concerned.
- (4) A trustee ceases to hold office if that trustee—
 - (a) by written notice to the body corporate, resigns from office;
 - (b) is declared by a court to be of unsound mind;
 - (c) is or becomes insolvent and the insolvency results in the sequestration of that trustee's estate;
 - (d) is convicted, or has been convicted in the Republic or elsewhere, of theft, fraud, forgery, perjury or any other offence involving dishonesty;
 - (e) is sentenced to imprisonment without the option of a fine;
 - (f) is removed from an office of trust on account of misconduct in respect of fraud or the misappropriation of money;
 - (g) is removed from office by ordinary resolution of a general meeting; provided the intention to vote on the proposed removal was specified in the notice convening the meeting;
 - (h) is or becomes disqualified to hold office as a director of a company in terms of the Companies Act, 2008 (Act No. 71 of 2008); or
 - (i) fails or refuses to pay the body corporate any amount due by that trustee after a court or adjudicator has given a judgment or order for payment of that amount.

7. Nomination, election and replacement

- (1) A member may nominate any person for the office of trustee.
- (2) The nomination of a trustee must be in writing, accompanied by the written consent of the person nominated and delivered to the body corporate service address at least 48 hours before the annual general meeting is due to start.
- (3) If an insufficient number of nominations are received in terms of sub-rule (2), further nominations may be called for at the annual general meeting with the consent of the persons nominated.
- (4) Save for the provisions of rules 5(1) and (2), trustees must be elected at the first general meeting of the body corporate and then at each subsequent annual general meeting.
- (5) If a trustee ceases to hold office —
 - (a) the remaining trustees; or
 - (b) the members in general meeting,may appoint a replacement trustee.
- (6) An elected or replacement trustee holds office until the end of the next annual general meeting and is eligible for re-election, if properly nominated.

- (7) The trustees may appoint, for a specified period, a person qualified to serve as a trustee as a replacement for any trustee who is absent or otherwise unable to perform the duties of that office.

8. Payment and indemnity

- (1) The body corporate must reimburse trustees for all disbursements and expenses actually and reasonably incurred by them in carrying out their duties and exercising their powers.
- (2) Unless so determined by special resolution, trustees who are members are not entitled to any reward, whether monetary or otherwise, for their services as such.
- (3) Trustees who are not members may be rewarded for their services as such; provided that any reward, whether monetary or otherwise, must be approved by a resolution of the body corporate as part of the budget for the scheme's administrative fund.
- (4) The body corporate must indemnify a trustee who is not a managing agent against all costs, losses and expenses arising as a result of any official act that is not in breach of the trustee's fiduciary obligations to the body corporate.

PART 3 TRUSTEE MEETINGS AND DECISIONS

9. General powers and duties

The trustees must—

- (a) meet to carry out the body corporate's business, adjourn and otherwise regulate their meetings as they think fit, subject to the provisions of the Act, these rules and the common law of meetings;
- (b) exercise the body corporate's powers and functions assigned and delegated to them in terms of section 7(1) of the Act in accordance with resolutions taken at general meetings and at meetings of trustees;
- (c) apply the body corporate's funds in accordance with budgets approved by members in general meeting;
- (d) appoint any agent or employee in terms of section 4(a) of the Act in terms of a duly signed written contract; and
- (e) compile minutes of each trustee and general meeting in accordance with rule 27(2)(a) and distribute these to the persons entitled to notice of the meeting concerned as soon as reasonably possible, but not later than 7 days after the date of the meeting.

10. Validity of actions

- (1) **Subject to sub-rule (3) no** document signed on behalf of the body corporate is valid and binding unless it is signed on the authority of a trustee resolution by —
- (a) two trustees or the managing agent, in the case of a clearance certificate issued by the body corporate in terms of section 15B(3)(i)(aa) of the Sectional Titles Act; and

- (b) two trustees or one trustee and the managing agent, in the case of any other document.
- (2) A resolution adopted or other act performed by the trustees remains valid and effective notwithstanding the later discovery of some defect in the appointment of a trustee or the disqualification of a trustee.
- (3) Notwithstanding sub-rule (1), a notice, consent, or other document signed on behalf of the body corporate or the trustees shall be valid and binding if signed by the trustee, member, agent or employee with delegated authority in terms of management rule 21(3)(g) or in terms of the conduct rules or by the person authorised by a judgment or order by a judge, adjudicator or arbitrator.**

11. Calling and attendance at meetings

- (1) A trustee may at any time call a meeting of trustees by giving all other trustees not less than seven days written notice of the time and place of the meeting and by setting out an agenda for the meeting: Provided that —
 - (a) in cases of urgency a trustee may give such shorter notice as is reasonable in the circumstances; and
 - (b) notice need not be given to any trustee who is absent from the Republic unless the meeting is one referred to in sub-rule (5), but notice must be given to any replacement trustee appointed for that trustee.
- (2) The trustees may by written resolution set the dates of and a standard agenda for their future meetings and delivery of a copy of this resolution is considered adequate notice of all such future meetings.
- (3) Members, registered bondholders, holders of future development rights and the managing agent may attend trustee meetings and may speak on any matter on the agenda, but they are not entitled to propose any motion or to vote; provided that such persons are not entitled to attend those parts of trustee meetings that deal with—
 - (a) discussions of contraventions of the Act or rules; or
 - (b) any other matters in respect of which the trustees resolve that the presence of any such persons would unreasonably interfere with the interests of the body corporate or any person's privacy.
- (4) If a member, a registered mortgagee or the holder of a future development right in writing requests notice of trustee meetings, the trustees must deliver to that person a copy of a notice of a meeting referred to in sub-rule (1), a resolution referred to in sub-rule (2) and a notice of any adjournment of such a meeting; provided that the body corporate may recover from the person concerned the costs of delivery of such documents.
- (5) The trustees may make arrangements for attendance at a trustee meeting by telephone or any other method, if the method —

- (a) is accessible to all trustees and other persons entitled to attend the meeting;
 - (b) permits all persons participating in the meeting to communicate with each other during the meeting; and
 - (c) permits the chairperson to confirm, with reasonable certainty, the identity of the participants.
- (6) A person who attends a meeting as provided under sub-rule (5) is considered present in person at the meeting.

12. Chairperson

- (1) If a body corporate consists of only two members, the provisions in these rules in regard to the election and functions of a chairperson do not apply.
- (2) From the establishment of the body corporate until the end of the first general meeting, the developer or the developer's nominee is the chairperson of the trustees.
- (3) At the commencement of the first meeting of trustees after an annual general meeting at which trustees have been elected and whenever else necessary, the trustees must by majority vote elect a chairperson from among their number.
- (4) The chairperson of the trustees holds office as such until the end of the next annual general meeting.
- (5) The trustees at a trustees' meeting or the members at a general meeting may remove the chairperson from office if notice of the meeting contains a clear statement of the proposed removal; provided that such removal does not automatically remove the chairperson from the office of trustee.
- (6) If a chairperson is removed from office as such or ceases to hold office as a trustee, the remaining trustees must elect a replacement chairperson from among their number who holds office as chairperson for the remainder of the period of office of his or her predecessor and has the same voting rights.
- (7) If the elected chairperson vacates the chair during the course of a trustee meeting, is not present or is for any other reason unable or unwilling to preside, the trustees present must choose another chairperson from among their number and that replacement chairperson has all the powers and functions of the chairperson while acting as such.

13. Quorum

- (1) At a trustee meeting, 50 percent of the trustees by number, but not less than two, form a quorum.
- (2) If the number of trustees falls below the number necessary to form a quorum, the remaining trustee or trustees may continue to act, but only to—
 - (a) appoint replacement trustees to make up a quorum; or
 - (b) call a general meeting.

- (3) If at any trustee meeting a quorum is not present within 30 minutes of the appointed time for the meeting, the trustees present, but not less than two, must adopt interim resolutions in respect of each item on the agenda.
- (4) An interim resolution adopted by trustees in terms of sub-rule (3) does not take effect unless it is confirmed—
 - (a) at the next trustee meeting at which a quorum is present; or
 - (b) by written resolution signed by all the trustees.

14. Voting

- (1) A motion at a trustee meeting —
 - (a) does not have to be seconded; and
 - (b) must be determined by resolution adopted by the majority of the trustees present and voting.
- (2) Each trustee is entitled to one vote; provided that if the deliberative votes of the trustees, including that of the chairperson, are tied, the chairperson has a casting vote, unless there are only two trustees.
- (3) A trustee is disqualified from voting in respect of —
 - (a) any proposed or current contract or dispute with the body corporate to which the trustee is a party; and
 - (b) any other matter in which the trustee has any direct or indirect personal interest.
- (4) Trustees must adopt decisions by resolutions adopted by majority vote: Provided that resolutions may be put to the vote —
 - (a) at trustee meetings; or
 - (b) by a notice sent to each trustee which contains the text of any proposed resolutions and instructs the trustees to indicate their agreement to the resolution by their signature, which signatures must be received by the body corporate before expiry of the closing date specified in the notice.

PART 4 OWNER MEETINGS

15. Notice

- (1) Subject to sub-rule (7), at least 14 days' written notice of a general meeting specifying the place, date and hour of the meeting must be given to—
 - (a) all members;
 - (b) all registered bondholders;
 - (c) all holders of future development rights; and
 - (d) the managing agent.
- (2) A person who has a right to be notified under this rule may waive that right by notice in writing delivered to the body corporate and may, at any time and in the same way,

- revoke that waiver; provided that if two or more persons are jointly entitled to exercise a vote, all of them must waive the right to notice and any of them may revoke that waiver.
- (3) The notice of a general meeting must be accompanied by at least—
 - (a) an agenda, as required in terms of these rules;
 - (b) a copy or comprehensive summary of any document that is to be considered or approved by members at the meeting; and
 - (c) a proxy appointment form in the prescribed format.
 - (4) A general meeting must be held in the local municipal area where the scheme is situated unless the members have by special resolution decided otherwise.
 - (5) Registered bondholders, holders of future development rights and the managing agent may attend general meetings and may speak on any matter on the agenda, but they are not, in those capacities, entitled to propose any motion or to vote; provided that such persons are not entitled to attend any part of a general meeting if the members resolve that their presence would unreasonably interfere with the interests of the body corporate or any person's privacy.
 - (6) Notice of a general meeting must be delivered to—
 - (a) members at their service addresses in terms of rule 4(5), and
 - (b) other persons at the most recent physical, postal, fax or email address of which they have notified the body corporate in writing.
 - (7) A general meeting may be called—
 - (a) on 7 days' notice if the trustees have resolved that short notice is necessary due to the urgency of the matter and set out their reasons for this resolution; provided that the trustees must not take such a resolution in regard to a meeting referred to in rule 29(2) or (4);
 - (b) on less than 14 days' notice, if this is agreed to in writing by all persons entitled to attend.
 - (8) Failure to give proper notice of a general meeting to a person entitled to receive notice does not invalidate a vote taken at the meeting, as long as the body corporate made a reasonable attempt to give the notice.
 - (9) Voting at a general meeting may proceed despite the lack of notice as required by this rule, if all persons entitled to receive notice in writing waive their right to notice.
16. First general meeting
- (1) The developer must include with the notice of the first general meeting held in terms of section 2(8) of the Act—
 - (a) an agenda in accordance with sub-rule (2);
 - (b) the documents referred to in sub-rule (2); and

- (c) a comprehensive summary of the rights and obligations of the body corporate under the policies and contracts referred to in sub-rule (2)(d).
- (2) The agenda for the first general meeting of members must include at least the following—
 - (a) a motion to confirm or vary the terms of the policies of insurance effected by the developer or the body corporate;
 - (b) a motion to confirm or vary an itemised estimate of the body corporate's anticipated income and expenses for its first financial year;
 - (c) a motion to approve, with or without amendment, the developer's —
 - (i) evidence of revenue and expenditure concerning the management of the scheme from the date of the first occupation of any unit until the date of the establishment of the body corporate, as required in terms of section 2(8)(c)(iii) of the Act; and
 - (ii) financial statements relating to the management and administration of the scheme from the date of establishment of the body corporate to the date of notice of the first general meeting referred to in sub-rule (1);
 - (d) subject to section 15(2) of the Act, a motion to ratify or not to ratify the terms of any contract entered into by the developer on behalf of the body corporate;
 - (e) a motion confirming that the developer has —
 - (i) furnished the meeting with copies of the documents referred to in section 2(8) of the Act and in this rule; and
 - (ii) paid over any residue referred to in section 2(9) of the Act;
 - (f) a motion appointing an auditor to audit the evidence and financial statements referred to in sub-rule (2)(c);
 - (g) motions determining the number of trustees and electing trustees;
 - (h) a motion detailing any restrictions to be imposed or directions to be given in terms of section 7(1) of the Act or confirming that there are no such restrictions or directions.
- (3) For the purposes of voting on the items of business referred to in sub-rule (2)(c), (d) and (e), any vote held or controlled by the developer is suspended.
- (4) In addition to the documents referred to in section 2(8) of the Act, the developer must at or before the first general meeting furnish the body corporate with copies of —
 - (a) all building plans approved by the local municipality;
 - (b) any encroachment permit or other document issued by the local municipality in regard to the improvements in the scheme;
 - (c) plans showing the location of all pipes, wires, cables and ducts referred to in section (3)(1)(r) of the Act;

- (d) names and addresses of all contractors, subcontractors and any other persons whom the developer has employed to render services or supply materials relating to the development of the scheme;
 - (e) all warranties, manuals, schematic drawings, operating instructions, service guides, documentation from manufacturers and other similar information in respect of the construction, installation, operation, maintenance, repair and servicing of any common property or body corporate assets, occupation certificate, including any guarantee or warranty provided to the developer by a person referred to in sub-rule (4) (d); and
 - (f) all records the body corporate is required to prepare or retain in terms of rule 27.
- (5) If the developer fails to provide the body corporate with any document referred to in section 2(8) of the Act or in this rule, the body corporate must do all things reasonably necessary to obtain or have the specific document prepared and may recover the reasonable costs incurred in doing so from the developer.
- (6) If the developer fails to call the first general meeting in compliance with the requirements of section 2(8) of the Act, any member or the body corporate may do so and the body corporate must recover from the developer all costs reasonably incurred in ensuring compliance with the developer's obligations.

17. Annual and special general meetings

- (1) Subject to sub-rule (2), the body corporate must hold an annual general meeting within four months of the end of each financial year.
- (2) The body corporate is not obliged to hold an annual general meeting if, before or within one month of the end of a financial year, all members in writing waive the right to the meeting and consent in writing to motions that deal with all the items of business that must be transacted at the annual general meeting; provided that if two or more persons are jointly entitled to exercise a vote, all of them must waive the right to the meeting and consent to the resolutions in writing.
- (3) All general meetings other than the annual general meeting are special general meetings.
- (4) The trustees may by resolution call a general meeting whenever they think fit and must do so if either—
- (a) members entitled to 25 percent of the total quotas of all sections; or
 - (b) the holder of mortgage bonds over not less than 25 percent in number of all the primary sections,
- deliver to the body corporate a written and signed request for a special general meeting; provided that if the trustees fail to call a meeting thus requested within 14 days of delivery of the request, the members or bondholder concerned are entitled to call the meeting.

- (5) Members or a bondholder who request a meeting in terms of sub-rule (4) must include one or more motions or matters for discussion with their request and these motions or matters must be included, without amendment, in the agenda for the meeting.
- (6) The order of business at general meetings is as follows:
- (a) confirm proxies, nominees and other persons representing members and issue voting cards;
 - (b) determine that there is a quorum;
 - (c) elect a person to chair the meeting, if necessary;
 - (d) present to the meeting proof of notice of the meeting or waivers of notice;
 - (e) approve the agenda;
 - (f) approve minutes from the previous general meeting, if any;
 - (g) deal with unfinished business, if any;
 - (h) deal with any business referred to in sub-rule (5);
 - (i) if the meeting is the first general meeting referred to in section 2(8) of the Act, deal with the business set out in rule 16(2);
 - (j) if the meeting is an annual general meeting —
 - (i) receive reports of the activities and decisions of trustees since the previous general meeting, including reports of committees;
 - (ii) approve the schedules of insurance replacement values referred to in rule 23(3), with or without amendment;
 - (iii) determine the extent of the insurance cover by the body corporate in terms of rules 23(6), (7) and (8);
 - (iv) approve the budgets for the administrative and reserve funds for the next financial year;
 - (v) consider the annual financial statements;
 - (vi) appoint an auditor to audit the annual financial statements, unless all the sections in the scheme are registered in the name of one person;
 - (vii) if the body corporate is not managed by an executive managing agent in terms of rule 28, determine the number of trustees to be elected to serve during the next financial year; and**
 - (viii) elect the trustees;
 - (k) report on the lodgement of any amendments to the scheme's rules adopted by the body corporate under section 10 of the Act and, if applicable, table a consolidated set of scheme rules;
 - (l) deal with any new or further business;
 - (m) give directions or impose restrictions referred to in section 7(1) of the Act; and
 - (n) dissolve the meeting.

- (7) Subject to sub-rules (5) and (6), the trustees determine the agenda for an annual or special general meeting; provided that the agenda must contain—
- (a) a description of the general nature of all business, and
 - (b) a description of the matters that will be voted on at the meeting, including the proposed wording of any special or unanimous resolution.
- (8) If any of the items of business that require member approval are not approved at an annual general meeting or any adjournment of the meeting; the resolution not to approve the relevant document must include the reasons for non-approval and the body corporate must have the document revised and submitted to another general meeting for approval as soon as reasonably possible, until it is approved.
- (9) The body corporate does not have to hold a special general meeting to consider a resolution if all members waive the right to the meeting and consent to the resolution in writing; provided that if two or more persons are jointly entitled to exercise a vote, all of them must waive the right to the meeting and consent to the resolution in writing.
- (10) A body corporate may make arrangements for attendance at an annual or special general meeting by telephone or any other method, if the method—
- (a) is accessible to all members and other persons entitled to attend the meeting;
 - (b) permits all persons participating in the meeting to communicate with each other during the meeting; and
 - (c) permits the chairperson to confirm, with reasonable certainty, the identity of the participants.
- (11) A person who attends a meeting as provided under sub-rule (10) is considered present in person at the meeting.

18. Chairperson

- (1) The chairperson of the trustees must preside as chairperson at every general meeting of the body corporate, unless otherwise resolved by members at the meeting.
- (2) If there is no chairperson or the chairperson of the trustees is not present within 15 minutes after the time appointed for the meeting, or is unwilling or unable to act as chairperson, the members present must elect a chairperson for such meeting.
- (3) A chairperson must—
- (a) maintain order, regulate the orderly expression of views and guide the members and other participants through the business of the meeting in accordance with the common law of meetings;
 - (b) ensure that all motions and amendments proposed are within the scope of the notice and powers of the meeting;
 - (c) ensure that the scheme's rules, the minute books and any other documents relevant to the items of business on the agenda are available at the meeting;

- (d) act fairly, impartially and courteously to all members and others entitled to attend the meeting;
 - (e) ensure that all members and other persons entitled to speak are able to express their views without unnecessary disturbance or interruption;
 - (f) adjourn the meeting, when it is not able to complete or continue with its business;
 - (g) make decisions on points of procedure;
 - (h) settle disputes by giving rulings on points of order; and
 - (i) surrender the chair to a temporary chairperson elected by the members for any period during which the chairperson wishes to engage in the debate of any item of business.
- (4) A chairperson at a general meeting must not—
- (a) from the chair, attempt to influence members' views on any item of business; or
 - (b) disclose in advance of a vote how the chairperson intends to vote on any item of business.

19. Quorum

- (1) Business must not be transacted at any general meeting unless a quorum is present or represented.
- (2) A quorum for a general meeting is constituted by members entitled to vote and holding one third of the total votes of members in value, provided that at least two persons must be present.**
- (3) For the purpose of establishing a quorum and for the purposes of section 6 of the Act, the value of votes of any sections registered in the name of the body corporate must not be taken into account and the body corporate must not be considered to be a member.
- (4) If within 30 minutes from the time appointed for a general meeting a quorum is not present, the meeting stands adjourned to the same day in the next week at the same place and time; provided that if on the day to which the meeting is adjourned a quorum as described in sub-rule (2) is not present within 30 minutes from the time appointed for the meeting, the members entitled to vote and present in person or by proxy constitute a quorum.

20. Voting and representatives

- (1) A motion at a general meeting —
- (a) does not need to be seconded; and
 - (b) except for a special or unanimous resolution, must be adopted by resolution of the majority of the votes, calculated in value, of the members present and voting.
- (2) Except for special and unanimous resolutions, a member is not entitled to vote if—

- (a) a member fails or refuses to pay the body corporate any amount due by that member after a court or adjudicator has given a judgment or order for payment of that amount; or
 - (b) that member persists in the breach of any of the conduct rules of the scheme referred to in section 10(2)(b) of the Act after a court or an adjudicator has ordered that member to refrain from breaching such rule.
- (3) For the purposes of any vote, the values of votes of any sections registered in the name of the body corporate are considered abstentions.
- (4) Where a member is as such a trustee for a beneficiary, that member exercises voting rights to the exclusion of persons beneficially interested in the trust and such persons are not entitled to vote.
- (5) A member's appointment of a proxy in terms of section 6(5) of the Act and the proxy's acceptance of the mandate must, except in the case of an appointment in a mortgage bond, be substantially in the prescribed form and must be—
 - (a) delivered to the body corporate 48 hours before the time of the meeting; or
 - (b) handed to the chairperson before or at the start of the meeting.
- (6) A proxy need not be a member, but must not be the managing agent or an employee of the managing agent or the body corporate.
- (7) When two or more persons are entitled to exercise one vote jointly, that vote may be exercised only by one person, who may or may not be one of them, jointly appointed by them as their proxy.
- (8) The outcome of each vote, including the number of votes for and against the resolution, must be announced by the chairperson and recorded in the minutes of the meeting.
- (9) If a special resolution is passed at a general meeting by members holding less than 50 percent of the total value of all members' votes—
 - (a) the body corporate must not take any action to implement that resolution for one week after the meeting, unless the trustees resolve that there are reasonable grounds to believe that immediate action is necessary to ensure safety or prevent significant loss or damage to the scheme; and
 - (b) within seven days from a resolution referred to in sub-rule 9(a), members holding at least 25 percent of the total votes of all members in value may, by written and signed request delivered to the body corporate, require that the body corporate hold a special general meeting to reconsider the resolution.
- (10) If a demand referred to in sub-rule (9)(b) is delivered to the body corporate, the trustees must not implement the resolution unless—
 - (a) it is again passed by special resolution; or
 - (b) a quorum is not present within 30 minutes of the time set for the meeting.

PART 5 FINANCIAL MANAGEMENT

21. Financial year, functions and powers

- (1) **The financial year of the body corporate must run from the first day of March of each year to the last day of February of the following year unless otherwise resolved by the body corporate in general meeting.**
- (2) The body corporate must not—
 - (a) make loans from body corporate funds without the authority of a unanimous resolution;
 - (b) refund to any member a contribution lawfully levied and paid;
 - (c) distribute to a member or any other person any portion of the body corporate's profits or gains except—
 - (i) upon destruction or deemed destruction of the buildings, or
 - (ii) where such profit or gain is of a capital nature.
- (3) The body corporate may, on the authority of a written trustee resolution—
 - (a) levy members with a special contribution if additional income is required to meet a necessary expense that cannot reasonably be delayed until provided for in the budget for the next financial year;
 - (b) increase the contributions due by the members by a maximum of 10 percent at the end of a financial year to take account of the anticipated increased liabilities of the body corporate, which increase will remain effective until members receive notice of the contributions due by them for the next financial year; provided that the trustees must give members notice of such increased contributions by notice in terms of rule 25, with such changes as are required by the context;
 - (c) charge interest on any overdue amount payable by an member to the body corporate; provided that the interest rate must not exceed the maximum rate of interest payable per annum under the National Credit Act (2005) Act No 34 of 2005), compounded monthly in arrear;
 - (d) invest any moneys in the reserve fund referred to in sections 3(1)(b) of the Act in a secure investment with any institution referred to in the definition of "financial institution" in section 1 of the Financial Services Board Act, 1990 (Act No. 97 of 1990);
 - (e) enter into written and signed contracts in respect of its powers and duties under the Act and these rules;
 - (f) join organisations and subscribe to services to further its purposes under the Act and these rules;
 - (g) delegate to one or more of the trustees, **or to the commercial trustees or residential trustees respectively**, or to a member, agent or an employee such of

their powers and duties as they deem fit, and at any time to revoke such delegation; provided that when they delegate any power or duty they must specify in writing—

- (i) the power or duty concerned;
 - (ii) a maximum amount of the body corporate's funds that may be spent for a particular purpose; and
 - (iii) any conditions that may be applicable; and
- (h) approach the **Community Schemes Ombud Service** for relief.
- (4) The body corporate must ensure that all money received by the body corporate is deposited to the credit of an interest-bearing bank account—
- (a) in the name of the body corporate; or
 - (b) that is a trust account opened in terms of either the Estate Agency Affairs Act, 1976 (Act No. 112 of 1976), or the Attorneys Act, 1979 (Act No. 53 of 1979).

22. Maintenance, repair and replacement plan

- (1) A body corporate or trustees must prepare a written maintenance, repair and replacement plan for the common property, setting out—
- (a) the major capital items expected to require maintenance, repair and replacement within the next 10 years;
 - (b) the present condition or state of repair of those items;
 - (c) the time when those items or components of those items will need to be maintained, repaired or replaced;
 - (d) the estimated cost of the maintenance, repair and replacement of those items or components;
 - (e) the expected life of those items or components once maintained, repaired or replaced; and
 - (f) any other information the body corporate considers relevant.
- (2) The annual contribution to the reserve fund for the maintenance, repair or replacement of each of the major capital items must be determined according to the following formula: [(estimated cost minus past contribution) divided by expected life].
- (3) A maintenance, repair and replacement plan takes effect on its approval by the members in general meeting; provided that on approval of such a plan, members may lay down conditions for the payment of money from the reserve fund.
- (4) The trustees must report the extent to which the approved maintenance, repair and replacement plan has been implemented to each annual general meeting.

23. Insurance

- (1) The insurance policies of the body corporate in terms of sections 3(1)(h) and (i) of the Act—
- (a) must provide cover against—

- (i) risks referred to in regulation 3;
 - (ii) risks that members resolve must be covered by insurance; and
 - (iii) risks that holders of registered first mortgage bonds over not less than 25 percent in number of the primary sections by written notice to the body corporate may require to be covered by insurance;
 - (b) must specify a replacement value for each unit and exclusive use area, excluding the member's interest in the land included in the scheme; provided that any member may at any time by written notice to the body corporate require that the replacement value specified for that member's unit or exclusive use area be increased;
 - (c) must restrict the application of any "average" clause to individual units and exclusive use areas, so that no such clause applies to the buildings as a whole;
 - (d) must include a clause in terms of which the policy is valid and enforceable by any holder of a registered mortgage bond over a section or exclusive use area against the insurer notwithstanding any circumstances whatsoever which would otherwise entitle the insurer to refuse to make payment of the amount insured, unless and until the insurer terminates the insurance on at least 30 days' notice to the bondholder; and
 - (e) may include provision for "excess" amounts.
- (2) A member is responsible —
- (a) for payment of any additional premium payable on account of an increase in the replacement value referred to in sub-rule (1)(b);
 - (b) for any excess amount that relates to damage to any part of the buildings that member is obliged to repair and maintain in terms of the Act or these rules, and must furnish the body corporate with written proof from the insurer of payment of that amount within seven days of written request.
- (3) A body corporate must obtain a replacement valuation of all buildings and improvements that it must insure at least every three years and present such replacement valuation to the annual general meeting.
- (4) A body corporate must prepare for each annual general meeting schedules showing estimates of—
- (a) the replacement value of the buildings and all improvements to the common property; and
 - (b) the replacement value of each unit, excluding the member's interest in the land included in the scheme, the total of such values of all units being equal to the value referred to in sub-rule 4(a).

- (5) On written request by any registered bondholder and the furnishing of satisfactory proof, the body corporate must record the cession to that bondholder of that member's interest in any of the proceeds of the insurance policies of the body corporate.
- (6) A body corporate must take out public liability insurance to cover the risk of any liability it may incur to pay compensation in respect of—
- (a) any bodily injury to or death or illness of a person on or in connection with the common property; and
 - (b) any damage to or loss of property that is sustained as a result of an occurrence or happening in connection with the common property,
- for an amount determined by members in general meeting, but not less than 10 million rand or any such higher amount as may be prescribed by the Minister in any one claim and in total for any one period of insurance.
- (7) A body corporate must take out insurance for an amount determined by members in general meeting to cover the risk of loss of funds belonging to the body corporate or for which it is responsible, sustained as a result of any act of fraud or dishonesty committed by a trustee, managing agent, employee or other agent of the body corporate.
- (8) A body corporate, authorised by a special resolution of members, may insure any additional insurable interest the body corporate has —
- (a) in the land and buildings included in the scheme; and
 - (b) relating to the performance of its functions,
- for an amount determined in that resolution.

24. Administrative and reserve funds

- (1) The administrative fund referred to in section 3(1)(a) of the Act must be used to fund the operating expenses of the body corporate for a particular financial year. **The body corporate must collect the prescribed monthly levy per unit payable to the Community Schemes Ombud Service (hereinafter referred to as the CSOS levy) from every member of the body corporate as part of his contributions (ordinary levies) payable to the body corporate. The CSOS levy must be included in the budget for the administrative fund of the body corporate. The CSOS levy must be apportioned to the members of the body corporate as part of their contributions (ordinary levies) payable according to the formula prescribed from time to time by the Community Schemes Ombud Service.**
- (2) The reserve fund maintained in terms of section 3(1)(b) of the Act must be used for the implementation of the maintenance, repair and replacement plan of the body corporate referred to in rule 22.
- (3) The following amounts must be paid into the reserve fund —
- (a) any part of the annual levies designated as being for the purpose of reserves or the maintenance, repair and replacement plan;

- (b) any amounts received under an insurance policy in respect of damage or destruction of property for which the body corporate is responsible;
 - (c) any interest earned on the investment of the money in the reserve fund;
 - (d) any other amounts determined by the body corporate,
 - and all other body corporate income must be paid into the administrative fund.
 - (4) Money may be paid out of the administrative fund in accordance with trustee resolutions and the approved budget for the administrative fund.
 - (5) Money may be paid out of the reserve fund —
 - (a) at any time in accordance with trustee resolutions and the approved maintenance, repair and replacement plan; or
 - (b) if the trustees resolve that such a payment is necessary for the purpose of an urgent maintenance, repair or replacement expense, which purpose includes, without limitation —
 - (i) to comply with an order of a court or an adjudicator;
 - (ii) to repair, maintain or replace any property for which the body corporate is responsible where there are reasonable grounds to believe that an immediate expenditure is necessary to ensure safety or prevent significant loss or damage to persons or property;
 - (iii) to repair any property for which the body corporate is responsible where the need for the repairs could not have been reasonably foreseen in preparing the maintenance, repair and replacement plan; or
 - (iv) to enable the body corporate to obtain adequate insurance for property that the body corporate is required to insure;
- provided that the trustees must report to the members on any such expenditure as soon as possible after it is made.
- (6) Expenditure under sub-rule (5)(b) —
 - (a) must not exceed—
 - (i) the amount necessary for the purpose for which it is expended; or
 - (ii) any limitation imposed by the body corporate on expenditure; and
 - (b) must comply with any restrictions imposed or directions given by members.

25. Contributions and charges

- (1) The body corporate must, as soon as possible but not later than 14 days after the approval of the budgets referred to in rule 17(6)(j)(iv) by a general meeting, give each member written notice of the contributions and charges due and payable by that member to the body corporate, which notice must—
 - (a) state that the member has an obligation to pay the specified contributions and charges; and
 - (b) specify the due date for each payment; and

- (c) if applicable, state that interest at a rate specified in the notice will be payable on any overdue contributions and charges; and
 - (d) include details of the dispute resolution process that applies in respect of disputed contributions and charges.
- (2) If money owing is not paid on the dates specified in the notice referred to in sub-rule (1), the body corporate must send a final notice to the member, which notice must state—
 - (a) that the member has an obligation to pay the overdue contributions and charges and any applicable interest immediately; and
 - (b) if applicable—
 - (i) the interest that is payable in respect of the overdue contributions and charges at the date of the final notice; and
 - (ii) the amount of interest that will accrue daily until the payment of the overdue contributions and charges; and
 - (c) that the body corporate intends to take action to recover the amount due if the overdue contributions and charges and interest owing are not paid within 14 days after the date the final notice is given.
- (3) Subject to rules 21(3)(a) and (b), after the expiry of a financial year and until they become liable for contributions in respect of the next financial year, members are liable for contributions in the same amounts and payable in the same instalments as were due and payable by them during the past financial year.**
- (4) A member is liable for and must pay to the body corporate all reasonable legal costs and disbursements incurred by the body corporate in the collection of arrear contributions or any other arrear amounts due and owing by such member to the body corporate, or in enforcing compliance with these rules, the conduct rules or the Act.**
- (5) The body corporate must not debit a member's account with any amount that is not a contribution or a charge levied in terms of the Act or these rules without the member's consent or the authority of a judgment or order by a judge, adjudicator or arbitrator.
- (6) The body corporate must in its annual financial statements account for all contributions and any other charges debited to members' accounts.
- (7) On request in writing by a member the body corporate must make available a full and detailed account of all amounts debited and credited to the member's account with the body corporate.
- (8) Any payments received by a member will be allocated to all arrear charges first and thereafter to current accounts.**
- (9) The body corporate will recover all utility deposits paid by the body corporate to the relevant local authority including any utility deposits as may have been paid by the developer to the local authority on behalf of the body corporate and on the basis that**

the body corporate shall, on recovery thereof as aforesaid, repay utility deposits to the developer.

26. Financial records, budgets, reports and audit

(1) A body corporate must—

(a) keep proper books of accounts that—

- (i) record all its income, expenditure, assets and liabilities;
- (ii) disclose all amounts recovered from members by the body corporate or any managing agent or other service provider acting on its behalf;
- (iii) include individual accounts for each member; and
- (iv) contain all other information necessary to allow members to assess the body corporate's financial situation and their financial situation in regard to the body corporate.

(b) keep separate books of account and bank accounts for its administrative and reserve funds referred to in sections 3(1)(a) and (b) of the Act;

(c) prepare annual financial statements for presentation at the annual general meeting, which statements must include analyses of the —

- (i) amounts due to the body corporate in respect of contributions, special contributions and other charges, classified by member and the periods for which such amounts were owed;
- (ii) amounts due by the body corporate to its creditors generally and prominently disclosing amounts due to any public authority, local municipality or other entity for services including, without limitation, water, electricity, gas, sewerage and refuse removal, classified by creditor and the periods for which such amounts were owed;
- (iii) amounts advanced to the body corporate by way of levy finance, a loan, in terms of a guarantee insurance policy or otherwise, setting out the actual or contingent liability of the body corporate and the amounts paid by the body corporate and by any member in terms of such arrangement;
- (iv) amounts in the reserve fund showing the amount available for maintenance, repair and replacement of each major capital item as a percentage of the accrued estimated cost and the rand value of any shortfall;
- (v) premiums and other amounts paid and payments received by the body corporate and any member in terms of the insurance policies of the body corporate and the expiry date of each policy; and
- (vi) amounts due and payable to the Community Schemes Ombud Service.

(d) prepare a maintenance, repair and replacement plan in accordance with rule 22 for presentation at the annual general meeting;

- (e) prepare budgets for the administrative and reserve funds comprising itemised estimates of the anticipated income and expenses during the next financial year for presentation at the annual general meeting; provided that such budgets may include discounts not exceeding 10 percent of a members' annual contributions applicable if all those contributions are paid on or before the due dates;
 - (f) prepare a report adopted by the trustees reviewing the affairs of the body corporate during the financial year for presentation at the annual general meeting.
- (2) On the application of any member, registered bondholder or of the managing agent, the body corporate must make all or any of the books of account and records available for inspection and copying.
- (3) The body corporate must ensure that all the body corporate's books of account and financial records are retained for a period of six years after completion of the transactions, acts or operations to which they relate.
- (4) Unless all the sections in the scheme are registered in the name of one person, the body corporate must present audited financial statements to a general meeting for consideration within four months after the end of the financial year.
- (5) The audit of a body corporate's annual financial statements—
 - (a) must be carried out by an independent auditor who has not participated in the preparation of the annual financial statements or advised on any aspect of the accounts of the body corporate during the period being reported on;
 - (b) need not be carried out in accordance with any recognized financial; reporting framework of guidelines for financial accounting;
 - (c) must include opinions as to whether or not—
 - (i) the annual financial statements accurately reflect the financial position of the body corporate for the financial year under review, with such qualifications and reservations as the auditor considers necessary;
 - (ii) the body corporate has complied with the accounting requirements set out in rules 21, 24 and this rule 26, with a specific description of any failure to comply with such requirements;
 - (iii) the books of account of the body corporate have been kept and its funds have been managed so as to provide a reasonable level of protection against theft or fraud; and
 - (iv) the financial affairs of the body corporate appear to be effectively managed;
 - (d) must be completed within four months of the end of the body corporate's financial year.

- (6) **The trustees of the body corporate are authorised to borrow funds against the security of levy debtors to ensure the timeous payment by the body corporate of all invoices received from municipalities, local authorities and other service providers. Such a loan facility shall never exceed in value the total amount owed by levy debtors at any point in time. Should the trustees deem it necessary to borrow any amount in excess of the levy debtors, whether in the form of a term loan or overdraft facility, same must be approved by a special resolution of the members, which resolution shall clearly state the maximum amount which may be borrowed, as well as the time period over which the loan shall be repaid.**

PART 6 ADMINISTRATIVE MANAGEMENT

27. Governance documents and records

- (1) The body corporate must—
- (a) lodge a notification of an amendment to the scheme's rules referred to in section 10(5) of the Act as soon as reasonably possible, but not later than 10 days after the date of the relevant resolution of the body corporate; and
 - (b) compile and keep a complete set of all management and conduct rules including—
 - (i) an index; and
 - (ii) a prominent reference to any rules that confer exclusive use rights, vary the effects of the participation quotas in regard to the value of votes or the liability for contributions, or impose either a financial or a maintenance obligation on members;
 - (c) prepare a consolidated set of rules whenever they are amended.
- (2) The body corporate must prepare and update the following records —
- (a) minutes of general and trustee meetings, including the following information—
 - (i) the date, time and place of the meeting;
 - (ii) the names and role of the persons present, including details of the authorisation of proxies or other representative;
 - (iii) the text of all resolutions; and
 - (iv) the results of the voting on all motions;
 - (b) lists of trustees, members and tenants with their—
 - (i) full names;
 - (ii) identity numbers or, in the case of non-South African citizens, their passport numbers; and
 - (iii) section addresses and mailing addresses, if different;
 - (iv) telephone numbers; and
 - (v) email or other electronic addresses, if any;
 - (c) lists of—

- (i) sections shown on the sectional plan, indicating in each case whether it is a primary or a utility section, its participation quota and the name of the member in whose name it is registered;
 - (ii) exclusive use areas with descriptions of purposes and numbers, if any, indicating whether the rights to each area are conferred in terms of section 27 of the Sectional Titles Act or in terms of a rule, and a reference to the relevant rule where applicable; and
 - (iii) registered bondholders with their names and addresses;
 - (d) details of all future development rights including —
 - (i) names and addresses of all registered holders of such rights; and
 - (ii) copies of all documentation prepared in terms of section 25(2) of the Sectional Titles Act for any such right; and
 - (e) any other records required by the regulations.
- (3) The body corporate **must** obtain and keep copies of all of the following:
- (a) The registered sectional plan and any registered amending sectional plan;
 - (b) the Act and the regulations;
 - (c) resolutions that deal with changes to the common property, including the conferring of exclusive use rights on members;
 - (d) consents and approvals given by the body corporate to members;
 - (e) waivers and consents given by members;
 - (f) written contracts to which the body corporate is a party;
 - (g) any decision of an adjudicator, arbitrator, magistrate or judge in a proceeding in which the body corporate is a party, and any legal opinions obtained by the body corporate;
 - (h) the budget and financial statement for the current year and previous years;
 - (i) income tax returns;
 - (j) insurance policies, endorsement and claim forms;
 - (k) correspondence sent or received by the body corporate and trustees; and
 - (l) any other records required by the regulations.
- (4) On receiving a written request, the body corporate must make the records and documents referred to in this rule available for inspection by, and provide copies of them to —
- (a) a member;
 - (b) a registered bondholder; or
 - (c) a person authorised in writing by a member or registered bondholder.
- (5) The body corporate must comply with a request for inspection or copying under this rule within 10 days unless the request is in respect of the rules, in which case the body corporate must comply with the request within five days.

- (6) The body corporate may charge a fee for a copy of a record or document other than the rules, provided that the fee is not more than the reasonable cost associated with the process of making the copy, and the body corporate may refuse to supply the copy until the fee is paid.
- (7) If the body corporate terminates its contract with an employee or a managing agent, that person must within 10 days deliver to the body corporate all records referred to in this rule that are in the person's possession or under the person's control.
- (8) The records referred to in this rule must be in writing or in a form that can be easily converted to writing.
- (9) Insofar as personal information is collected, processed and stored by or on behalf of the trustees for the purposes of administering the scheme, the trustees must ensure that such processing complies with the requirements of law, including the Protection of Personal Information Act, 2013 (Act No. 4 of 2013), and must *inter alia* ensure that all such personal information is protected by adequate physical, technological and organisational safeguards.**

28. Executive Managing Agent and Managing Agents

- (1) The body corporate may, by special resolution, appoint an executive managing agent to perform the functions and exercise the powers that would otherwise be performed and exercised by the trustees.
- (2) Members entitled to 25 percent of the total quotas of all sections may apply to the **Community Schemes Ombud Service** for the appointment of an executive managing agent.
- (3) An executive managing agent —
 - (a) is subject to all the duties and obligations of a trustee under the Act and the rules of the scheme;
 - (b) is obliged to manage the scheme with the required professional level of skill and care;
 - (c) is liable for any loss suffered by the body corporate as a result of not applying such skill and care;
 - (d) has a fiduciary obligation to every member of the body corporate;
 - (e) must arrange for the inspection of the common property at least every six months; and
 - (f) must report at least every four months to every member of the body corporate on the administration of the scheme.
- (4) The reports of an executive managing agent referred to in sub-rule (3)(f) must include at least the following details —
 - (a) proposed repairs to and maintenance of the common property and assets of the body corporate within the next four months;

- (b) matters the executive managing agent considers relevant to the condition of the common property and the assets of the body corporate;
 - (c) the balance of each of the administrative and reserve funds of the body corporate on the date of the report and a reconciliation statement for each fund; and
 - (d) for the period since the appointment of the executive managing agent or from the date of the last report —
 - (i) the expenses of the body corporate, including repair, maintenance and replacement costs; and
 - (ii) a brief description of the date and nature of all decisions made by the executive managing agent.
- (5) The body corporate may, if trustees so resolve, and must if required by —
- (a) a registered mortgagee of 25 percent in number of the primary sections; or
 - (b) a resolution of members,
- appoint a managing agent to perform specified financial, secretarial, administrative or other management services under the supervision of the trustees.
- (6) A management agreement for any managing agent must comply with the requirements as may be set out in the regulations.
- (7) A management agreement may not endure for a period longer than three years and may be cancelled, without liability or penalty, despite any provision of the management agreement or other agreement to the contrary —
- (a) by the body corporate on two months' notice, if the cancellation is first approved by a special resolution passed at a general meeting, or
 - (b) by the managing agent on two months' notice.
- (8) The body corporate or trustees may by ordinary resolution cancel the management agreement in accordance with its terms or refuse to renew the management agreement when it expires.

PART 7 PHYSICAL MANAGEMENT

29. Improvements to common property

- (1) The body corporate may on the authority of a unanimous resolution make alterations or improvements to the common property that is not reasonably necessary.
- (2) The body corporate may propose to make alterations or improvements to the common property that are reasonably necessary; provided that no such proposal may be implemented until all members are given at least 30 days' written notice with details of—
 - (a) the estimated costs associated with the proposed alterations or improvements;
 - (b) details of how the body corporate intends to meet the costs, including details of any special contributions or loans by the body corporate that will be required for this purpose; and

- (c) a motivation for the proposal including drawings of the proposed alterations or improvements showing their effect and a motivation of the need for them; and if during this notice period any member in writing to the body corporate requests a general meeting to discuss the proposal, the proposal must not be implemented unless it is approved, with or without amendment, by a special resolution adopted at a general meeting.
- (3) A body corporate must, if so directed by a resolution of members —
- (a) install and maintain separate meters to measure the supply of electricity, water, gas or the supply of any other service to each member's sections and exclusive use areas and to the common property; and
- (b) recover from members the cost of such supplies to sections and exclusive use areas based on the metered supply.
- (4) A body corporate may on the authority of a special resolution install separate pre-payment meters on the common property to control the supply of water or electricity to a section or exclusive use area; provided that all members and occupiers of sections must be given at least 60 days' notice of the proposed resolution with details of all costs associated with the installation of the pre-payment system and its estimated effect on the cost of the services over the next three years.
- (5) If a pre-payment system referred to in sub-rule (4) is installed —
- (a) the body corporate is responsible to ensure that the system does not infringe on the constitutional rights of section occupiers to access basic services; and
- (b) any member who leases a unit to a tenant is responsible to ensure that the system does not infringe the rights of the tenant in terms of the Rental Housing Act, 1999 (Act No. 50 of 1999), or any other law.

30. Use of sections and common property

The body corporate must take all reasonable steps to ensure that a member or any other occupier of a section or exclusive use area does not—

- (a) use the common property so as to unreasonably interfere with other persons lawfully on the premises, in breach of section 13(1)(d) of the Act;
- (b) use a section or exclusive use area so as to cause a nuisance, in breach of section 13(1)(e) of the Act;
- (c) contravene the provisions of any —
- (i) law or by-law relating to the use of a section or an exclusive use area; or
- (ii) conditions of a license relating to use of the building or the common property, or the carrying on of a business in the building; or
- (iii) conditions of title applicable to sections or exclusive use areas;

- (d) make alterations to a section or an exclusive use area that are likely to impair the stability of the building or interfere with the use and enjoyment of other sections, the common property or any exclusive use area;
- (e) do anything to a section or exclusive use area that has a material negative affect on the value or utility of any other section or exclusive use area;
- (f) subject to the provisions of section 13(1)(g) of the Act, use a section or exclusive use area for a purpose other than for its intended use as —
 - (i) shown expressly or by implication on a registered sectional plan or an approved building plan ;
 - (ii) can reasonably be inferred from the provisions of the applicable town planning by-laws or the rules of the body corporate; or
 - (iii) is obvious from its construction, layout and available amenities;
- (g) construct or place any structure or building improvement on an exclusive use area which in practice constitutes a section or an extension of the boundaries or floor area of a section without complying with the requirements of the Act and the Sectional Titles Act; provided that the trustees may —**
 - (i) give their written consent for such a structure or building improvement, if they are satisfied that it does not require compliance with such requirements;**
 - (ii) prescribe any reasonable condition in regard to the use or appearance of the structure or building improvement; and**
 - (iii) withdraw any consent if the member or other occupier of a section breaches any such condition.**

31. Obligation to maintain

- (1) Notwithstanding that a water-heating installation forms part of the common property and is insured by the body corporate, a member must maintain, repair and, when necessary, replace such an installation which serves that member's section or exclusive use area; provided that where such an installation serves sections owned or exclusive use areas held by more than one member, the members concerned must share the maintenance, repair and replacement costs on a pro-rata basis.
- (2) If despite written demand by the body corporate, a member refuses or fails to —
 - (a) carry out work in respect of that member's section or exclusive use area ordered by a competent authority as required by section 13(1)(b) of the Act; or
 - (b) repair or maintain a section owned by that member in a state of good repair as required by section 13(1)(c) of the Act;and that failure threatens the stability of the common property, the safety of the building or otherwise materially prejudices the interests of the body corporate, **or of a member or occupier**, the body corporate must remedy the member's failure and recover the

reasonable cost of doing so from that member; provided that in the case of an emergency, no demand or notice need be given to the member concerned.

PART 8 ADDITIONAL RULES MADE BY THE DEVELOPER

32. Balancing of rights and interests of owners of commercial sections and residential sections

- (1) No resolution must unreasonably interfere with the rights of an individual owner or occupier or the rights of a group of owners or occupiers. No rule or resolution which has an unfairly adverse effect on an owner or group of owners must be approved or adopted, without the consent of the owner or group of owners.**
- (2) When applying the provisions of the Act, these rules and the conduct rules and when adopting resolutions, the trustees must attempt to balance the interests of the owners of the commercial sections and the owners of the residential sections respectively.**
- (3) The owners of the residential sections must tolerate such commercial activities in the commercial sections and on the common property by the owners and occupiers of the commercial sections, which are reasonable under the circumstances. No business should be conducted in a commercial section which is likely to materially impair or prejudice the safety, security, appearance, amenity and/or value of other sections in the scheme.**
- (4) The owners of the commercial sections must tolerate such use of the residential sections and the common property by the owners and occupiers of the residential sections, which are reasonable under the circumstances.**

33. Directives

The trustees may from time to time issue directives in respect of these rules or the conduct rules. The trustees may through their directives disclose information in respect of the interpretation of these rules or the conduct rules and the practical application thereof. The conditions, application forms and amounts of the penalties which the trustees may from time to time prescribe in terms of these rules or the conduct rules, may be incorporated in the directives. The trustees are not authorised to create new rules through their issuing of directives.

34. Design Guidelines

The trustees may compile design guidelines for the body corporate to control the design, structure, finishes and appearance of the buildings, building improvements and structures on the land and any alterations, attachments, additions or improvements thereto in terms of these rules or the conduct rules.

35. Written consent of the trustees

- (1) Whenever the written consent of the trustees is required in terms of the Act, these rules or the conduct rules, application for such consent must be made in writing and the applicant must provide the trustees with all the information, details and documentation, as may be required by them to make an informed decision.**
- (2) The written consent of the trustees in terms of the Act, these rules or the conduct rules or the withdrawal thereof must be in such format as the trustees shall from time to time determine. If the trustees refuse their consent, reasons for such refusal must be provided. The trustees may attach reasonable conditions to their consent.**
- (3) The trustees may withdraw their consent, in the event of non-compliance with any of their conditions, provided that the trustees must exercise their discretion to withdraw their consent reasonably. If the trustees have withdrawn their consent, the trustees must notify the owner or occupier in writing and provide reasons for their decision.**
- (4) If the owner or occupier disputes a decision of the trustees in terms of the Act, or these rules or the conduct rules he may submit a complete and motivated complaint to the body corporate per the prescribed complaint form for the purpose of holding an internal dispute resolution meeting.**

36. Written notices

- (1) A written notice by or on behalf of the body corporate in terms of these rules or the conduct rules to an owner or occupier of a section shall be in such format as the trustees may from time to time determine.**
- (2) A written notice as contemplated in sub-rule (1) shall be regarded as having been properly delivered, if:
 - (a) delivered to the owner or occupier of the section by hand, in which event it shall be regarded as having been received on the date of delivery, provided that the owner or occupier must acknowledge receipt, or**
 - (b) delivered by registered post to the owner or occupier of the section to his service address, in which event it shall be regarded as having been received on the 4th day after the date of posting, or**
 - (c) delivered by fax or e-mail to the owner or occupier of the section to the fax number or e-mail address, as the case may be, as reflected in the records of the body corporate, in which event it shall be regarded as having been received on the date of transmission.****

37. Contravention of the Act, these rules or the conduct rules

- (1) If an owner, occupier or invitee contravenes a provision of the Act, or of these rules or the conduct rules, the trustees shall be entitled, without prejudice of any other rights or remedies, to:**

- (a) issue the owner with a written demand to remedy the contravention; and/or
 - (b) institute legal proceedings in any court of competent jurisdiction for such relief as the trustees may consider necessary; and/or
 - (c) in the event of a dispute, refer the matter for an internal dispute resolution meeting in terms of management rule 39; and/or
 - (d) apply to the competent ombud in terms of the Community Schemes Ombud Service Act for an appropriate order; and/or
- (e) impose a penalty on the owner of the section in terms of management rule 38, and/or
- (f) in the event of a dispute, by agreement refer the matter for mediation proceedings or expert intervention.
- (2) Aforesaid provisions may, where applicable, also be applied *mutatis mutandis* to occupiers of sections and invitees.
- (3) Without prejudice of any other rights or remedies, an owner or occupier of a section may:
 - (a) in the event of a dispute, refer the matter for an internal dispute resolution meeting in terms of management rule 39; and/or
 - (b) apply to the competent ombud in terms of the Community Schemes Ombud Service Act for an appropriate order; and/or
 - (c) in the event of a dispute, by agreement refer the matter for mediation proceedings or expert intervention.

38. Imposition of penalties

- (1) If the an owner, occupier or invitee contravenes a provision of the Act, or of these rules or of the conduct rules, the trustees may, without prejudice of any other rights or remedies of the body corporate, by written notice inform the owner of the section of the contravention and warn the owner that if he, or the occupier or invitee of his section fails to remedy the contravention and/or persists in or repeats such contravention, a penalty will be imposed on the owner of the section.
- (2) If notwithstanding the written notice given in terms of sub-rule (1), the owner, or occupier or invitee fails to remedy the contravention or persists in or repeats the contravention, the trustees may by written notice impose a penalty on the owner of the section. A written notice must be addressed to the owner setting forth the penalty imposed, the reasons for imposing the penalty and informing the owner that if he disputes the decision of the trustees, he must lodge a signed and motivated complaint per the prescribed complaint form with the body corporate within 15 (fifteen) days of the date of the written notice.
- (3) The penalty imposed under sub-rule (2) above, shall become due on the passing of the resolution by the trustees and the penalty must be paid to the body corporate within

- 15 (fifteen) days of the date of the written notice. The penalty shall be regarded as a charge levied on the member in terms of these rules. The body corporate may debit the member's account with the penalty imposed.
- (4) The trustees must from time to time determine the categories of contraventions and the amounts of the penalties in respect of the various contraventions and in respect of first and successive contraventions, subject to any directions given or restrictions imposed by the members on the trustees at a general meeting. The penalty shall not exceed the maximum amount, determined by the members of the body corporate in general meeting from time to time.
- (5) A penalty may be imposed in respect of each separate contravention. In the event of a continuing contravention, the owner may be deemed to be guilty of a separate contravention for every 24 hours or part thereof during which such contravention continues and the owner may be held liable for a penalty in respect of each such separate contravention.
- (6) If the owner disputes the decision of the trustees to impose a penalty or the amount of the penalty, the owner, must within 15 (fifteen) days of the date of the written notice in terms of sub-rule (2), lodge a signed and motivated complaint with the body corporate per the prescribed complaint form.
- (7) Upon receipt of the complaint form from the owner, the trustees may:
- (a) withdraw or reduce the penalty; or
 - (b) schedule a trustees' meeting (internal dispute resolution meeting) for the purpose of considering the complaint and invite the owner to attend the meeting, and/or to be represented at the meeting.
- (8) At the trustees' meeting referred to in sub-rule (7)(b) above, the owner and/or his representative shall have the right to:
- (a) present his case;
 - (b) present any evidence, including the calling of witnesses, to substantiate his case;
 - (c) cross-examine any person called as witness in support of the charge;
 - (d) have access to documents produced in evidence; and
 - (e) produce mitigating factors.
- (9) The trustees must record their decision and the outcome of any internal dispute resolution meeting on the complaint form. If so resolved the trustees, may:
- (a) uphold the penalty; or
 - (b) withdraw or reduce the penalty.
- (10) The failure of the owner charged to attend the trustees' meeting shall not invalidate the proceedings thereat.

- (11) Should the owner not agree with the decision of the trustees in terms of sub-rule (9), the owner may, without prejudice of any other rights or remedies:
- (a) request that the trustees refer the matter to a general meeting of the members for their decision, and/or
 - (b) institute proceedings in a court or a tribunal for the judicial review of the decision of the trustees, and/or
 - (c) apply to the competent ombud in terms of the Community Schemes Ombud Service Act for an appropriate order.
- (12) Aforesaid provisions may, where applicable, also be applied *mutatis mutandis* to occupiers of sections and invitees.

39. Internal dispute resolution meeting

- (1) In the event of any dispute arising between an owner and another owner, or between an owner and an occupier of a section, or between an owner or an occupier and the body corporate, and/or the trustees and/or the managing agent, the parties to the dispute must engage each other in good faith with a view to resolve the dispute within a reasonable time.
- (2) A party to the dispute may for the purpose of holding an internal dispute resolution meeting, lodge a signed and motivated complaint with the trustees per the prescribed complaint form. The trustees must record their decision and the outcome of any internal dispute resolution meeting in the complaint form.
- (2) In the event of the dispute not being resolved internally as contemplated in sub-rule (1) or (2) above, any party to the dispute may apply to the competent ombud in terms of the Community Schemes Ombud Service Act for an appropriate order.

40. Exclusion of liability

- (1) Every owner, occupier and invitee or any other such persons whomsoever using any part of the common property does so entirely at own risk, and none of them shall have any claim against the body corporate, the trustees, the Developer or the managing agent of whatsoever nature arising from such use.
- (2) The body corporate and the trustees shall not be liable for any loss (including consequential loss), injury, loss of life or damage to person or property of any nature whatsoever which any owner or occupier or invitee or any other person whatsoever may sustain:
- (a) by reason of any defect in or state of disrepair of the common property or part thereof, or any facility or service of the body corporate, or any part thereof, or any fittings, fixtures, equipment or appurtenances of whatsoever nature therein, notwithstanding that such effect or state of disrepair may be due to or occasioned wholly or in part by any act or omission (whether negligent or

- otherwise) of the body corporate, the trustees, the managing agent, or any of the body corporate's agents, employees or contractors; or
- (b) directly or indirectly, in or about the land or the buildings comprising the scheme including, without limiting the generality of the foregoing, the common property, and irrespective whether such injury, loss or damage be due to theft, the action of rain, wind, hail, lightning, explosion, spontaneous combustion, gas, fire water leakage, seepage, cessation or interruption of or defect in any electric, gas, fuel, water, sanitary, telephone, air conditioning or other services to the body corporate (irrespective of the cause thereof), or be due to or occasioned wholly or in part by any act or omission (whether negligent or otherwise) of the body corporate, the trustees, the managing agent, or any of the body corporate's agent's, employees or contractors, or be due to riots, strikes, civil commotion or any other cause whatsoever.
- (3) A member shall be vicariously liable for the acts or omissions of the occupiers of his section or exclusive use area or by the invitee of the member or of the occupier of his section or exclusive use area. Every member individually hereby fully and completely indemnifies and holds harmless the body corporate against all claims of whatsoever nature and howsoever arising which may be brought against the body corporate by that member, or by the occupiers of his section or exclusive use area, or by his or her or their invitees or by any other such persons present on any part of the land or in any building in the scheme at the invitation of or under the control of the member or occupier concerned, notwithstanding the nature of such claim.

41. Relaxation of rules

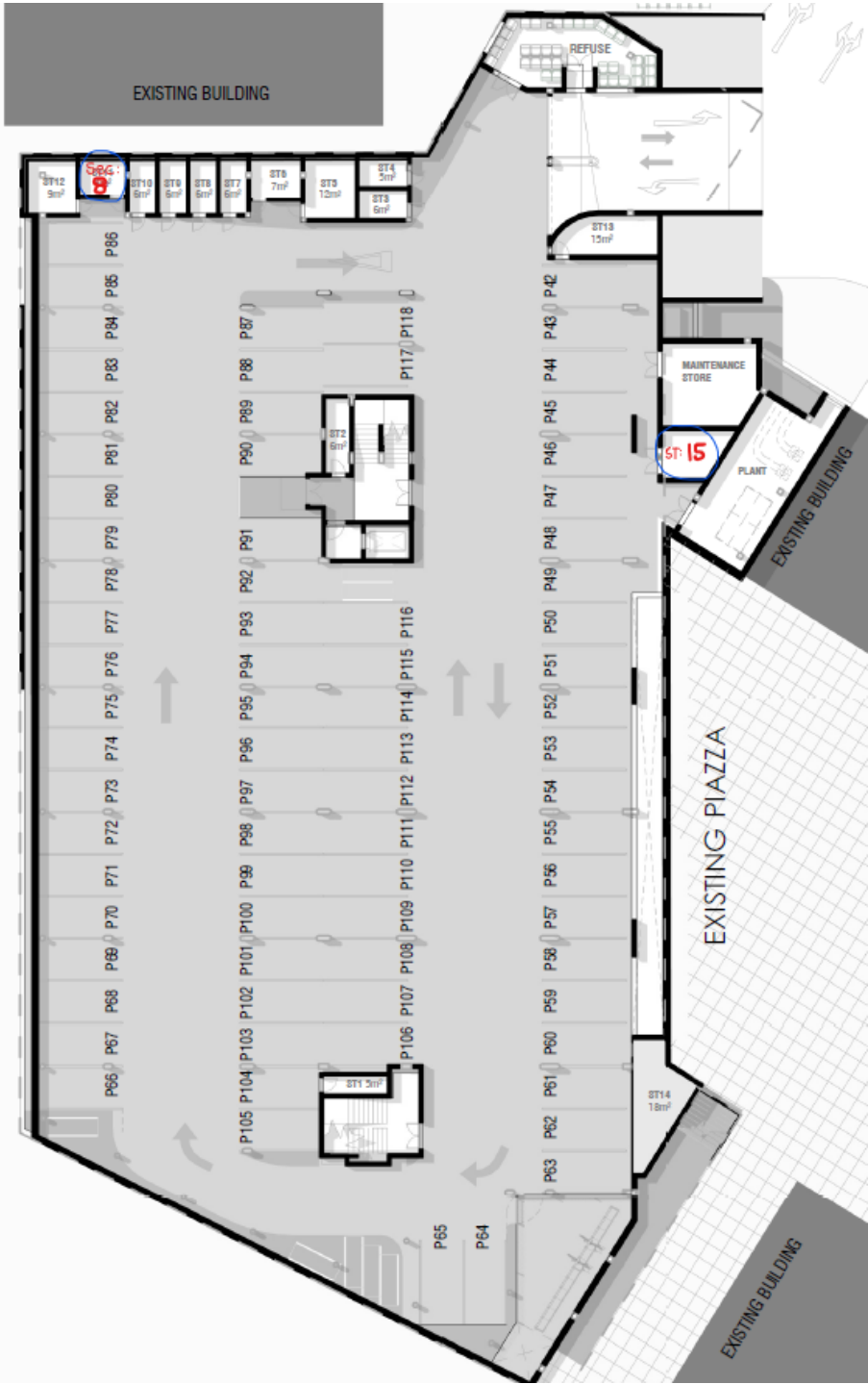
No indulgence or relaxation in the application of these rules shall constitute a precedent, waiver or consent, or prevent the enforcement thereof by the trustees.

42. Allocation of exclusive use area

- (1) In terms of section 10(7) of the Act, rights of exclusive use of part of the common property (hereinafter referred to as the "exclusive use area") are hereby conferred upon members of the body corporate, being the registered owners of the sections in the scheme, as stipulated hereunder.
- (2) The exclusive use area referred to in sub-rule (1) above are the storeroom number "ST15" situated on basement level which are described and indicated on the layout plan annexed hereto marked 'Plan A'. The foregoing exclusive use area is hereby allocated to the owners of Section Number 8 (linked section) as reflected in the annexed 'Schedule B'.
- (3) The rights vested in terms of this rule shall not be real rights as contemplated in section 27(6) of the Sectional Titles Act, No. 95 of 1986.

- (4) When the linked section is transferred, the new owner of the linked section will automatically obtain the right of exclusive use of the exclusive use area linked to the section as indicated in Schedule B.**
- (5) An exclusive use area held in terms of this rule may only be cancelled by way of a suitable amendment of this rule approved by the members of the body corporate by unanimous resolution and with the consent of the owner(s) of the linked section.**
- (6) Unless the owner stipulates otherwise in writing the body corporate shall repair and maintain the exclusive use area in a state of good repair. The owner shall give the Body Corporate notice should it not be required to maintain the exclusive use area.**
- (7) Subject to sub-rule (6) above, the trustees must impose and recover additional levies from the owners of the linked section, as contemplated in section 3(1)(c) of the Act, to recover the expenses relating to the exclusive use area.**
- (8) The owner of the linked section shall not construct or place any structure or building improvement on the exclusive use area, without the authorisation of the members by ordinary resolution in terms of Management Rule 30(g).**

Plan A – layout indicating position of exclusive use area



Schedule B

Schedule of allocation of exclusive use area

Exclusive use area	Allocated to owner of the following section (linked section)
ST15 (storeroom)	Section 8